

FARRAGUT™

Business Analyst

Farragut is searching for an experienced Business Analyst to contribute to its Workers' Compensation Division. We are looking for an analyst with 5-10 years' experience who is interested in making a significant long-term impact in the workers' compensation arena.

The ideal candidate will possess the following required skills:

1. Customer management experience with a keen sense of what provides value to the stakeholder both short- and long-term.
2. Ability to think strategically and to understand, clarify, and articulate the stakeholder's vision and produce detailed, written requirements based on customer needs.
3. Strong relationship, influence and business analysis skills to:
 - a. Serve as the voice of the end-user.
 - b. Win stakeholder's trust and confidence that Farragut will make the right decision on their behalf.
 - c. Understand the team's passion and capacity to implement while balancing stakeholder-value with the team's needs.

Key Responsibilities:

- Develop an understanding of customer business processes and translates them into functional requirements.
- Facilitate customer acceptance (demoing features and/or training customers) of new features/enhancements.
- Proactively communicate with customers and developers to resolve issues and questions.
- Manage stakeholder communication throughout the project life-cycle.
- Manage prioritization of product backlog for future sprint planning with the development team.
- Support the QA teams in developing test plans for data completeness and accuracy for the functionality being delivered.

Required Qualifications:

- A minimum of 5 years of experience in business analysis
- Bachelor's Degree in Business or a related field and/or equivalent experience
- Ability to follow detailed procedures and ensure accuracy in documentation and data
- Excellent analytical, problem-solving and decision-making skills
- Strong oral and written communication skills and experience interacting with both business and IT individuals at all levels including the executive level
- Experience with Agile methodology
- Ability to travel up to 25% (*in a post-COVID world*)

FARRAGUT™

Preferred Qualifications:

- Experience in the Software Development Life Cycle
- Experience with facilitating product road mapping
- Experience in analytical tools (e.g. SQL query, database)
- Experience in Project Management

Compensation & Benefits:

The salary for this position is determined based on candidate's education, work experience, and market salary information.

Farragut offers a competitive benefits package with benefits starting on your very first day of employment.

Benefits for full-time employees include:

- 20 days of paid time off + 7 paid holidays each year
- Comprehensive Medical Insurance, Vision, & Dental Plans
- 401k Matching
- Life Insurance, including both short & long-term disability

About FARRAGUT

Farragut is a provider of software solutions for the Local Government and Workers' Compensation markets. Specifically, we have created software that automates manual transactions and stores important data for Workers' Compensation Bureaus and NC counties. Farragut's systems allow our clients to better utilize their resources and do their work more efficiently.

Farragut's purpose is to transform with trust. We work to transform how our customers conduct their business by earning their trust and delivering continuous innovation. We lean on our three pillars of integrity, innovation and being service driven throughout the process. Farragut offers an environment where people who are passionate about achieving meaningful results, value innovation, and embrace our customers' objectives as their personal responsibility can excel. Learn more about the organization at www.farragut.com.